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**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: NP.71/135/54

BETWEEN

HARUNA RAMADHANI MAARUFU.....COMPLAINANT

AND

TANZANIA ELECTRIC SUPPLY COMPANY LIMITEDRESPONDENT

ORDER

*(Made by the Board of Directors of EWURA through Circular Resolution number
82 of 5th day of September 2019)*

THIS COMPLAINT is coming for final determination by the Board of Directors of EWURA on the 5th day of September 2019 where the Complainant prays for Orders to compel the Respondent to restore the Complainant to customer tariff category D1.

The parties having reached a settlement on the matter, the Board **DOES HEREBY ORDERS** and declares that the Respondent should restore the Complainant to customer tariff category D1 by 31st March, 2019.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) at Dodoma this 5th day of August, 2019.


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**NZINYANGWA E. MCHANY
DIRECTOR GENERAL**