

THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY  
(EWURA)

COMPLAINT NUMBER: NP.71/135/77

BETWEEN

CAROLINE LAURENT FOR AND ON BEHALF  
OF JOSEPHAT ISHENGOMA .....COMPLAINANT

AND

TANZANIA ELECTRIC SUPPLY COMPANY LIMITED.....RESPONDENT

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ORDER

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*(Made by the Legal and Corporate Affairs Committee of the Board of Directors  
of EWURA at its 92<sup>nd</sup> meeting held at Dar es Salaam on the 21<sup>st</sup> day of October  
2019)*

**THIS COMPLAINT** is coming for final determination by the Board of Directors of EWURA on the 21<sup>st</sup> day of October, 2019 where the Complainant prays for an Order to compel the Respondent to restore the Complainant to customer tariff category D1.

The parties having reached a settlement on the matter, the Board **DOES HEREBY ORDERS** and declares that the Respondent should transfer the Complainant back to customer tariff category D1 by 26<sup>th</sup> October, 2019, and each party should bear its own costs of the complaint.

**GIVEN UNDER SEAL** of the Energy and Water Utilities Regulatory Authority  
(EWURA) at Dar es Salaam this 21<sup>st</sup> day of October, 2019.



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**NZINYANGWA E. MCHANY**  
**DIRECTOR GENERAL**