

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY  
(EWURA)**

**COMPLAINT NUMBER: GA.71/135/150**

**BETWEEN**

**RACHEL H. MCHOME .....COMPLAINANT**

**AND**

**TANZANIA ELECTRIC SUPPLY COMPANY LIMITED .....RESPONDENT**

**ORDER**

*(Made by the Board of Directors of EWURA at its 143<sup>rd</sup> Ordinary Meeting held  
at Dodoma on the 23<sup>rd</sup> day of August 2019)*

**THIS COMPLAINT** is coming for final determination before the Board of Directors of EWURA on this 23<sup>rd</sup> day of August 2019 for Orders that the Respondent be compelled to pay the Complainant the sum of TZS 36,000,000.00, being compensation for the damage to the Complainant's commercial house following the fire alleged to have been caused by electrical fault at the Respondent's infrastructure.

The Board having considered the oral testimonies, the law and the evidence adduced at the hearing has reached the decision as set out below.

The Board **DOES HEREBY ORDER** that the complaint be and is hereby dismissed for want of evidence and each party should bear its own costs.

**GIVEN UNDER SEAL** of the Energy and Water Utilities Regulatory Authority (EWURA) at Dodoma this 23<sup>rd</sup> day of August 2019.



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**NZINYANGWA E. MCHANY**  
**DIRECTOR GENERAL**

