

THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)

COMPLAINT NUMBER: NP.71/135/74

BETWEEN

RAYMOND M. ICHWEKELEZACOMPLAINANT

AND

TANZANIA ELECTRIC SUPPLY COMPANY LIMITED.....RESPONDENT

ORDER

(Made by the Legal and Corporate Affairs Committee of the Board of Directors of EWURA at its meeting held at Dar es Salaam on the 21st day of October 2019)

THIS COMPLAINT is coming for final determination by the Legal and Corporate Affairs Committee of the Board of Directors of EWURA on the 21st day of October, 2019 where the Complainant prays for an Order to compel the Respondent to restore the Complainant to customer tariff category D1.

The parties having reached a settlement on the matter, the Board **DOES HEREBY ORDERS** and declares that the Respondent should, subject to verifying the Complainant's power consumption history, place the Complainant to his appropriate customer tariff category by 26th October, 2019. Each party should bear its own costs of the complaint.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority
(EWURA) at Dar es Salaam this 21st day of October, 2019.



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NZINYANGWA E. MCHANY
DIRECTOR GENERAL