

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: NP.71/135/68

BETWEEN

SAMSON NEKEMIA KASHAMBA.....COMPLAINANT

AND

TANZANIA ELECTRIC SUPPLY COMPANY LIMITEDRESPONDENT

ORDER

*(Made by the Board of Directors of EWURA through Circular Resolution number
82 of 15th August 2019)*

THIS COMPLAINT is coming for final determination by the Board of Directors of EWURA on the 15th day of August, 2019 where the Complainant prays for Orders to compel the Respondent to restore the Complainant to customer category D1.

The parties having reached a settlement on the matter, the Board **DOES HEREBY ORDERS** and declares that the Respondent should restore the Complainant to customer tariff category D1 by 24th July 2019 upon considering his power consumption history.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) at Dodoma this 15th day of August, 2019.

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**NZINYANGWA E. MCHANY
DIRECTOR GENERAL**

RECEIVED
LAKI ZONE - MZA
30 AUG 2019
SIGN:
ENERGY AND WATER UTILITIES
REGULATORY AUTHORITY (EWURA)