

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER SN.71/135/53

BETWEEN

VENANCE SABI MULEBYACOMPLAINANT

AND

TANZANIA ELECTRIC SUPPLY COMPANY LIMITED.....RESPONDENT

ORDER

*(Made by the Legal and Corporate Affairs Committee of the Board of Directors
of EWURA at its 92nd meeting held at Dar es Salaam on the 21st day of October
2019)*

THIS COMPLAINT is coming for final determination by the Legal and Corporate Affairs Committee of the Board of Directors of EWURA on the 21st day of October, 2019 whereby the Complainant prays for Orders to compel the Respondent to waive the supplementary bill of TZS 1,471,706.00 that has been issued due to the alleged meter tampering.

The parties having reached a settlement on the matter, the Committee **DOES HEREBY ORDERS** and declares that:

- a) the Complainant should pay the Respondent a total of TZS 1,471,706.00 only;

- b) the Complainant should pay the amount agreed in (a) above by installments. The first installment should be TZS 771,706.00 to be paid by 31st November 2019 and the balance should be paid in installments of TZS 100,000.00 on monthly basis; and
- c) each party should bear its own costs of the complaint.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) at Dar es Salaam this 21st day of October, 2019.



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NZINYANGWA E. MCHANY
DIRECTOR GENERAL