

THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)

COMPLAINT NUMBER: NP.71/135/75

BETWEEN

VITRECS OIL MILL COMPANY.....COMPLAINANT

AND

TANZANIA ELECTRIC SUPPLY COMPANY LIMITED.....RESPONDENT

ORDER

*(Made by the Board of Directors of EWURA through Circular Resolution
number 82 of 5th day of September 2019)*

THIS COMPLAINT is coming for final determination by the Board of Directors of EWURA on the 5th day of September 2019 whereby the Complainant prays for Orders to compel the Respondent to cancel the utility debt amounting to TZS 50,859,806.91 being supplementary bill for energy loss for three years caused by the Respondent's faulty meter at the Complainant's business premises at Bariadi, in Simiyu Region.

The parties having reached a settlement on the matter, the Board **DOES HEREBY ORDERS** and declares that:

- a) the Complainant should pay the Respondent TZS 22,604,656.54 being energy charges for twelve (12) months counted from October, 2018 backwards;

- b) the amount in (a) above should be paid in in twelve instalments of TZS 1,883,721.38 each from 30th October 2019 to 30th October 2020;
- c) in the event of default in payment of monthly instalments for two consecutive months, the Respondent may exercise its right to terminate the service until such installments are paid; and
- d) each party should bear its own cost of the complaint.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority (EWURA) at Dodoma this 5th day of September 2019.



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NZINYANGWA E. MCHANY
DIRECTOR GENERAL