

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY  
(EWURA)**

**COMPLAINT NUMBER: GA.71/135/150**

**BETWEEN**

**GEOFFREY MSHANA FOR AND  
ON BEHALF OF WALTER KIMARO.....COMPLAINANT**

**AND**

**TANZANIA ELECTRIC SUPPLY COMPANY LIMITED.....RESPONDENT**

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**ORDER**

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*(Made by the Board of Directors of EWURA at its 146<sup>th</sup> Ordinary Meeting held  
at Dodoma on the 26<sup>th</sup> day of November 2019)*

**THIS COMPLAINT** is coming for final determination before the Board of Directors of EWURA on this 26<sup>th</sup> day of November 2019 for Orders that the Respondent be compelled to pay the Complainant the sum of TZS 141,720,000.00, being compensation for the loss suffered in respect of his dwelling house, household items and the life of his child following the fire that is alleged to have been caused by an electric faulty at the Respondent's infrastructure.

The Board having considered the oral testimonies, the law and the evidence adduced at the hearing has reached the decision as set out below.

The Board **DOES HEREBY ORDERS** and declares that the complaint be and is hereby dismissed for want of evidence and each party should bear its own costs.

**GIVEN UNDER SEAL** of the Energy and Water Utilities Regulatory Authority (EWURA) at Dodoma, this 26<sup>th</sup> day of November 2019.



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**NZINYANGWA E. MCHANY**  
**DIRECTOR GENERAL**

