

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER QN.71/309/18

BETWEEN

ERICK HUMPHREY MMARI COMPLAINANT

AND

**ALIRAZA GULAMHUSSEIN t/a
ARUSHA FIVE STAR COMPANY LIMITED.....RESPONDENT**

ORDER

*(Made by the EWURA Board of Directors through its Circular Resolution No. 11
of 10th June, 2020)*

THIS COMPLAINT is coming for final determination by the Board of Directors of EWURA on the 10th day of June, 2020 whereby the Complainant prays for Orders to compel the Respondent to pay the Complainant's cost amounting to TZS 525,000.00 being costs for diesel filter, labour charge and disturbance allowances resulting from the Respondent's negligence in fueling the Complainant's vehicle with petrol fuel instead of diesel.

The parties having reached a settlement on the matter, the Board **DOES HEREBY ORDERS** and declares that; the Respondent should reimburse the Complainant TZS 135,000.00 being the cost incurred for repairs of the Complainant's motor vehicle. Parties should bear their respective costs of pursuing the complaint.

GIVEN UNDER THE SEAL of the Energy and Water Utilities Regulatory Authority
(EWURA) at Dodoma this 10th day of June, 2020.



.....
KAPWETE LEAH JOHN
SECRETARY TO THE BOARD

