

Mwenga Power Services Limited (Mpl)
Multi Year Tariff Adjustment

GOVERNMENT NOTICE No. 61 published on 28/01/2022

THE ELECTRICITY ACT

(CAP. 131)

ORDER

(Made under sections 23(2) and 24(2))

THE MWENGA POWER SERVICES LIMITED (MPL)
MULTI YEAR TARIFF ADJUSTMENT ORDER, 2022

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| Citation | 1. This Order may be cited as the Mwenga Power Services Limited (MPL) (Multi Year Tariff Adjustment for Electricity Supply) Order, 2022. |
| Commencement date | 2. This Order shall be deemed to have come into effect from 1 st December 2021 until 30 th June 2024. |
| Tariffs and service connection fees | 3. Mwenga Power Services Limited (MPL) tariffs and service connection fees are adjusted in the manner specified in the First and Second Schedules to this Order. |
| Conditions | 4. The approved tariff shall be subject to the following conditions:
(a) On or before 31 st January 2022 Mwenga Power Services Limited (MPL) shall revise its Customer Service Charter to include initial units for new customers and submit to EWURA for review and approval;
(b) On or before 31 st January, 2022 MPL shall prepare a customer outreach program and share it with the EWURA for review prior to its implementation. The Program should include, among other things, awareness on Customer Service Charter (CSC), services provided by MPL, tariff structure, customer categories and pros and cons of each category and effective ways of submitting queries and complaints;
(c) Mwenga Power Services Limited (MPL) shall ensure timely resolution of customer complaints as stipulated in the Customer Service Charter;
(d) Mwenga Power Services Limited (MPL) shall |

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- conduct, using a third party, cost of service study in the second year of the tariff period;
- (e) Mwenga Power Services Limited (MPL) shall connect all customers who paid service connection fees within seven working days as per Customer Service Charter.
 - (f) Mwenga Power Services Limited (MPL) shall, before connecting customers to the service, inform such customers about special requirement of each group in order to make informed choices;
 - (g) Where a customer who belongs to category D1 purchases electricity exceeding 50kw for three consecutive months, Mwenga Power Service limited shall, permanently, transfer such customer to category T₁;
 - (h) Mwenga Power Services Limited (MPL) shall continue to provide EWURA with information about its financial and operating conditions in accordance with the requirements of EWURA;
 - (i) On or before the 31st December 2021 MPL shall submit to EWURA the implementation plan of each condition of this Order; and

Revocation

5. The Tariff (Adjustment) Order of 2012 is hereby revoked.

FIRST SCHEDULE

(Made under paragraph 3)

ELECTRICITY TARIFF – TZS/kWh

Customer Category	Current	Proposed	Approved		
	2020/21		2021/22	2022/23	2023/24
D1 (up to 50kWh/Month)	60	100	100	100	100
D1 (for above 50kWh)	273	350	350	350	350
T1 (Business)	234.04	292	292	292	292
T1 - Household	234.04	292	292	292	292
T1 - Irrigation	234.04	292	292	292	292

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SECOND SCHEDULE

(Made under paragraph 3)

SERVICE CONNECTION FEES – TZS/CONNECTION

Item	Current Charges	Proposed Charges	Approved Charges
		2021/22-2023/24	2021/22-2023/24
Application Form Fees			
All new applications	5,000	0	0
New service line charges			
A) Overhead service lines-			
D1 with M-LUKU meter	150,000	150,000	27,000
T1 with M-LUKU meter	150,000	25,000	25,000

B) Overhead service line – three phase (30m)			
T1 with M -	380,000	150,000	150,000
C) Single phase 70m route			
Single phase 70m route length – including 1 pole (LUKU)	850,000	850,000	850,000
D) Three-phase 70m route			
Three-phase 70m route length – including 1 pole (LUKU)	1,300,000	1,300,000	1,300,000

Dodoma,
19th January, 2022

GODFREY H. CHIBULUNJE
Director General