

**THE ENERGY AND WATER UTILITIES REGULATORY AUTHORITY
(EWURA)**

COMPLAINT NUMBER: QN.71/309/16

BETWEEN

ULIMBOKA DANIEL MWAMBUNGICOMPLAINANT

AND

MOUNT MERU PETROLEUM COMPANY LIMITED.....RESPONDENT

ORDER

*(Made by the EWURA Board of Directors through its Circular Resolution No.13
of 26th June, 2020)*

THIS COMPLAINT is coming for final determination by the EWURA Board of Directors on the 26th day of June, 2020 whereby the Complainant prays for Orders to compel the Respondent to pay the sum of TZS 170,000.00 being refund of the cost of petroleum products purchased from the Respondent petrol station which was found to be adulterated.

The parties having reached a settlement on the matter, the Board **DOES HEREBY ORDERS** and declares that the Respondent should pay the Complainant the sum of TZS 500,000.00 as compensation for the value of the fuel purchase as well as for inconvenience suffered, and the matter should be and is hereby marked settled.

GIVEN UNDER SEAL of the Energy and Water Utilities Regulatory Authority
(EWURA) at Dodoma this 26th day of June, 2020.



.....
KAPWETE LEAH JOHN
SECRETARY TO THE BOARD

